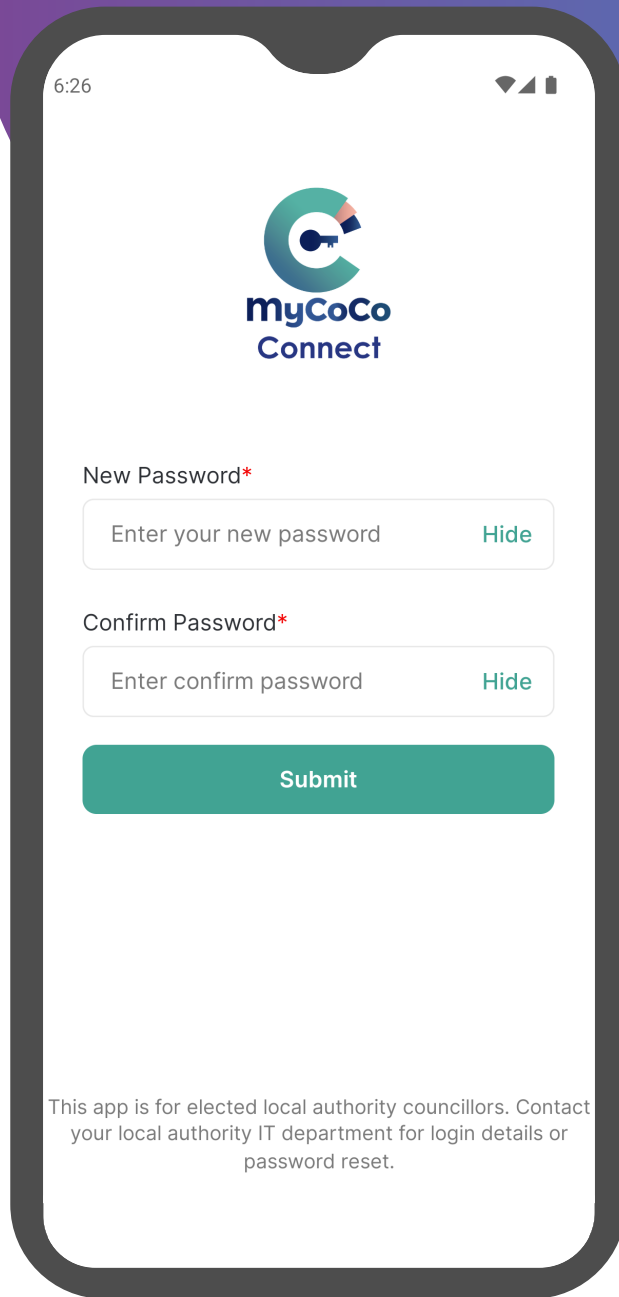



# What is the Councillor App?



6:26

  
**myCoCo  
Connect**

New Password\*

Enter your new password [Hide](#)

Confirm Password\*

Enter confirm password [Hide](#)

**Submit**

This app is for elected local authority councillors. Contact your local authority IT department for login details or password reset.



A mobile app to  
manage councillor  
requests



Easy to use  
interface



Available on both  
iPhone and Android  
(phone and tablet)



Secure – Biometric  
or PIN Login



GDPR compliant

# Features Of Councillor App



Upload voice memo, pictures, videos and documents



Ability to see who is working on issue and contact them directly through app



Integrated with Google Maps



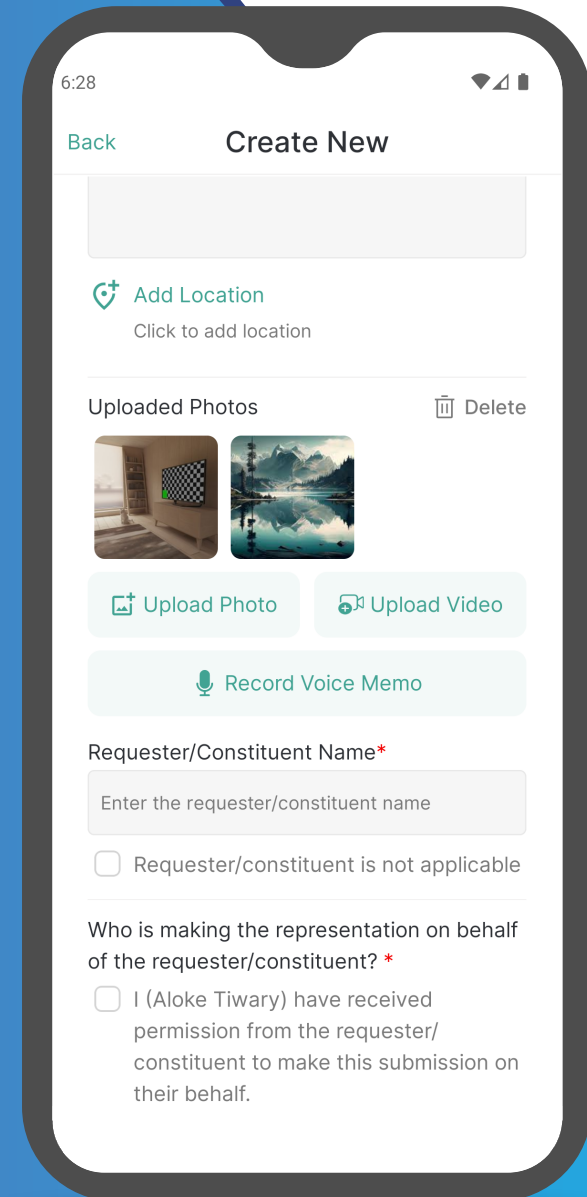
Facilitates messaging back and forth with local authority



Dashboard with summary of all tasks



Reminder and Notes function



6:28



Back Create New



+


Add Location

Click to add location

Uploaded Photos 🗑 Delete

 Upload Photo  Upload Video

 Record Voice Memo

Requester/Constituent Name\*

Enter the requester/constituent name

☐ Requester/constituent is not applicable

Who is making the representation on behalf of the requester/constituent? \*

☐ I (Aloke Tiwary) have received permission from the requester/constituent to make this submission on their behalf.

# Why Use Councillor App



Currently, reliance on phone calls and emails to communicate issues



Lack of transparency on who is dealing with what



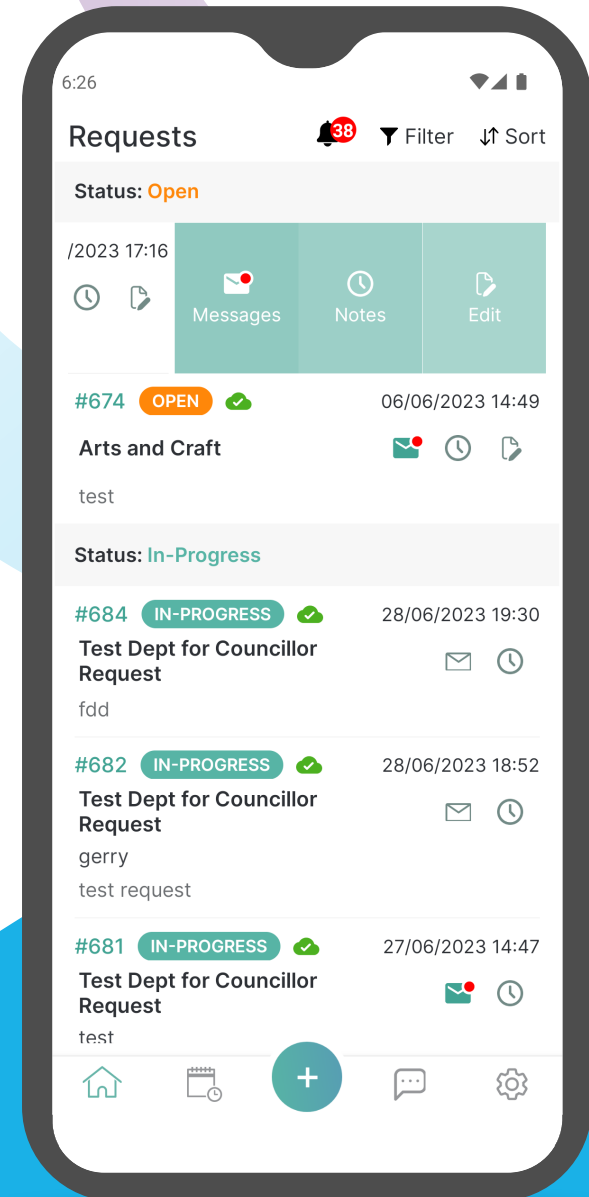
Difficult to keep track of logged requests



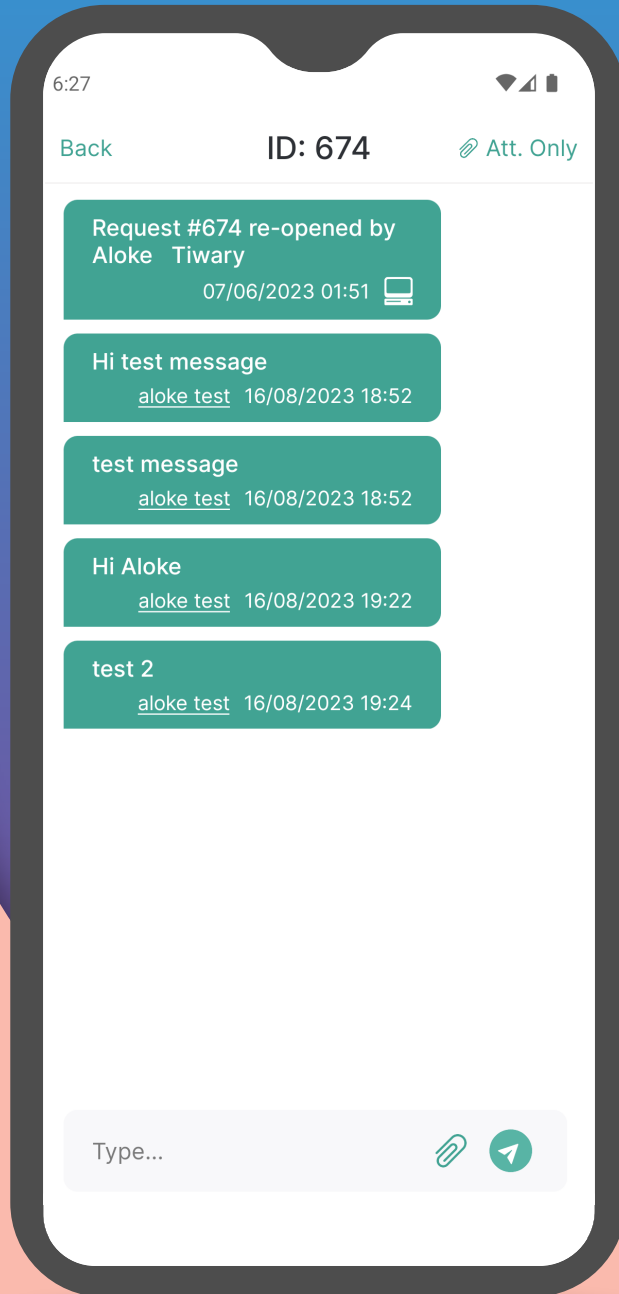
Difficult to measure no. of requests logged/solved etc



Councillor app aims to resolve the above and will allow for better communication with constituents



# Admin Module



Workbench to manage all requests



Automatically assign tasks based on department



Task can be assigned to multiple staff



Supports sub-tasks



Message counselling with in-app notifications



Access to requests is restricted by department



Full audit log of request progression